



## Active Line Remote Services



Keeping your systems up and running is our goal.



Fujifilm has taken another giant leap forward with Active Line Remote Services.

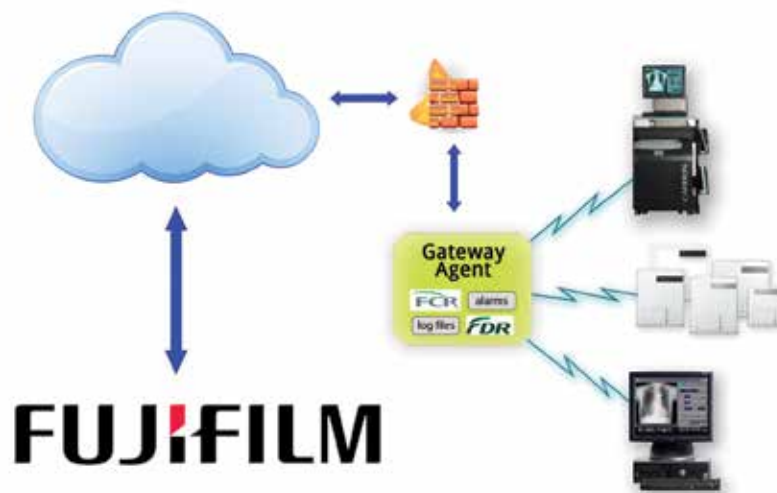
From the leader in system uptime and reliability, Active Line remotely monitors and assesses Fujifilm products and systems at customer sites on a continuous basis, enabling our support staff to diagnose and resolve technical issues often before they even become apparent to the customer.

Our Goal: Less downtime, optimized system performance, and increased utilization.

# Active Line Remote Services

Delivering innovative technology has always been the hallmark of Fujifilm's customer commitment. The increasing complexity and interconnectedness of today's diagnostic imaging systems throughout a healthcare environment often makes troubleshooting more difficult. With Active Line Remote Services, built on patented technology, Fujifilm has made that task easier and more reliable.

When service calls are required, our automated intelligent monitoring technology helps Fujifilm Customer Support Engineers determine precisely which parts and tools to bring so that downtime is kept to a minimum. Systems are often up and running with very little delay.



## Features & Benefits:

With each Fujifilm device individually monitored, isolated problems can instantly be identified and resolved before more critical events occur.

Fujifilm can be notified the moment you detect an error, and with remote diagnostics our Customer Support Center will often pinpoint its scope and details.

Secure and firewall friendly, [Active Line Remote Services](#) requires no changes to IT security policies or infrastructure.

We use only HTTPS with SSL or AES encryption for data transfer and VeriSign™ certified security for data protection.

[Active Line Remote Services](#) is available with the following Fujifilm products when covered under a warranty or service agreement:

Aspire HD	FDX Console	Clearview 1m
Aspire HD Plus	Flash IIP	ClearView CSm
Aspire CRm	FDR AcSelerate	Prima T
FCR Carbon	FDR D-EVO	Prima T2
XG5000	AWS Console	

To learn more about [Active Line Remote Services](#), contact us at: 1-888-FUJIMED

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